

IN THE U.S. PATENT AND TRADEMARK OFFICE

In re application of

Lauri LOVEN et al.

Conf. 8635

Application No. 10/529,243

Group 2165

Filed March 25, 2005

Exam. K. Anderson

A METHOD OF AND A SYSTEM FOR ERROR CORRECTION OF SERVICE REQUESTS
IN AN INFORMATION SYSTEM

AMENDMENT

Assistant Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

September 23, 2008

Sir:

The following amendments and remarks are respectfully
submitted in response to the Office Action of June 23, 2008.

Amendments to the Claims are reflected in the listing
of claims which begin on page 2 of this paper.

Remarks begin on page 8 of this paper.